

COMPLAINT FORM

We would like the opportunity to resolve your complaint. Please complete the form below to help us understand what the problem is and how you would like us to resolve it.

1. Your details

Full name(s):		
Full name(s):		
Address:		
What is the best way to contact you?	Phone	Mobile:
	Email 🛛	Email address:
When is the best time(s) to contact you?		

2. Your Complaint

When did it oc	cur?		
Who was invol	ived?		
Please state w documents you	/hat happened? (<i>Please provide us with any additiona</i> u think are relevant)	al information or copies of	
How would you	u like the matter to be resolved?		
Signature:		Date:	
Signature:	(if more than one person is our client)	Date:	
Please complete in full and email to customercare@cfsfinance.co.nz			